

BHMCT (Sem.-1)
FRONT OFFICE-I
Subject Code : BH-115
M.Code : 14508

Date of Examination :20-12-2024

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2\frac{1}{2}$ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. Write short notes on:

- Hubbart Formula
- Double room
- Chain Hotel
- Incentive rates
- Tourism
- Tariff card
- Day use basis
- Downtown hotels
- Special rates
- Amenities

SECTION-B

2. Differentiate between independent and chain hotels.
3. Highlight the origin of hospitality industry with examples.
4. Explain different types of guestrooms found in the hotel.
5. List duties and responsibilities of a Duty manager.
6. Describe any 5 special rates offered in a hotel.

SECTION-C

7. Draw and explain any two Front office equipment in hotels.
8. Classify hotel on the basis of location, clientele and facilities.
9. Draw and explain Front office hierarchy in a large hotel.

NOTE : Disclosure of identity by writing mobile number or making passing request on any page of Answer sheet will lead to UMC case against the Student.

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Total No. of Pages : 03

Total No. of Questions : 09

BHMCT (Sem.-1)
ACCOUNTS-I
Subject Code : BH-105
M.Code : 14503

Date of Examination:23-12-2024

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

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2. SECTION-B contains FIVE questions carrying $2\frac{1}{2}$ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. Write short notes on :
 - a. Is accounting a Science or an Art?
 - b. Cash basis of accounting.
 - c. Net worth.
 - d. Contingent Liability.
 - e. Accounting Conventions.
 - f. Objectives of IFRS.
 - g. Need for Journal.
 - h. Analytical petty cash book.
 - i. Purchase return book.
 - j. Invoice.

SECTION-B

2. What is a contra entry and how is it passed?
3. What are main branches of accounting? Examine the relevance and importance of accounting.
4. Distinguish between debit note and credit note.
5. Distinguish between single entry and double entry system.
6. Ananth is a trader dealing in textiles. For the following transactions, pass journal entries for the month of January, 2021:
 - Jan 1 : Commenced business with cash - Rs. 70,000
 - Jan 2 : Purchased goods from X and Co. on credit - Rs. 30,000
 - Jan 3 : Cash deposited into bank - Rs. 40,000
 - Jan 4 : Bought a building from L and Co. on credit - Rs. 95,000
 - Jan 5 : Cash withdrawn from bank for office use - Rs. 5,000

SECTION-C

7. Briefly explain the concepts which form the backbone of accounting.
8. Record the following transactions in three column cash book of Greenwood:
- Jan 1: Cash in hand - Rs. 50,000
 - Jan 1: Cash at bank - Rs. 90,000
 - Jan 2 : Goods sold on credit to Rohini – Rs. 15,000
 - Jan 5 : Cheque received from Rohini in full settlement and deposited into bank - Rs. 14,500
 - Jan 6 : Cash deposited into bank through cash deposit machine:- Rs. 18,000

- Jan 7: Goods sold to Sridhar for Rs.12,000. He made the payment of Rs.11,800 by debit card in full settlement by availing a cash discount of Rs. 200
 - Jan 10: Money withdrawn from bank for office use - Rs. 2,000
 - Jan 12: Purchased goods from Raja for Rs. 10,000 and paid through credit card in full settlement by availing a cash discount of Rs. 200 - Rs. 9,800
 - Jan 14: Nathiya who owed money made the payment through NEFT - Rs. 18,000 Cheque of Rohini dishonoured.
9. Briefly explain the features and limitations of double entry system.

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Total No. of Questions : 09

Total No. of Pages : 02

BHMCT (Sem.-1)
HOTEL ENGINEERING-I

Subject Code : BH-117

M.Code : 14509

Date of Examination:02-01-2025

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2\frac{1}{2}$ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students has to attempt any TWO questions.

SECTION-A

1. Write briefly :
 - a. Differentiate between open and closed circuits.
 - b. Define water hardness.
 - c. Give the uses of water traps.
 - d. Name different types of fuses.
 - e. What is an insulator?
 - f. What principle is applied to Bunsen burner working?
 - g. What are sinks and basins?
 - h. Different types of manifolds.
 - i. Give the difference between AC and DC.
 - j. Mention any two duties of the maintenance staff.

SECTION-B

2. Explain the methods to remove water hardness.
3. Explain in detail the safety procedure to be adopted while handling electric equipment.
4. What are the different precautions are to be used while using fuels?
5. Give the meaning of ampere, volt, ohm and their relation with each other.
6. With a neat diagram draw the organisation chart of the maintenance department of a 300 room hotel.

SECTION-C

7. Give the construction of an industrial gas range.
8. Explain in detail the water distribution system in a hotel.
9. Give the general layout of circuits alongwith a neat diagram.

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BHMCT (Sem.-1)
COMMUNICATION-I

Subject Code : BH-103

M.Code : 14502

Date of Examination : 04-01-2025

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying 2½ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students has to attempt any TWO questions.

SECTION-A

1. Write short notes on :

- a. Note taking
- b. Verbal communication
- c. Grapevine communication
- d. Body language
- e. Telephone etiquettes
- f. Kinesics
- g. Cultural barriers
- h. Pretend listening
- i. Downward communication
- j. Feedback.

SECTION-B

2. What are the benefits of effective communication?
3. Discuss listening barriers.
4. Write a short note on communication in hotels & restaurants.
5. What is Linear model of communication?
6. Draw a diagram explaining the communication process.

SECTION-C

7. What are the essential qualities of an effective speaker?
8. What do you mean by audience analysis? How this is important?
9. Explain in detail 7 c's of communication.

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Total No. of Pages : 02

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BHMCT (Sem.-1)

COMPUTER-I

Subject Code : BH-107

M.Code : 14504

Date of Examination: 07-01-2025

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying 2½ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. Answer briefly:

- a) Software.
- b) CPU.
- c) Output devices.
- d) DOS command.
- e) Microcomputers.
- f) Compilers.
- g) Secondary storage.
- h) Interpreter.
- i) Printers.
- j) Operating system.

SECTION-B

2. Differentiate between ALU and CPU.
3. Write about input devices.
4. What is HTML?
5. Draw Block diagram of computer system.
6. Discuss 4th Generation of computers.

SECTION-C

7. Write about Programming languages of computers.
8. What are the functions of operating system?
9. Discuss about Primary Memory.

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Total No. of Questions : 09

Subject Code : BH-111

Date of Examination : 09-01-2025

Max. Marks : 30

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2\frac{1}{2}$ (Two and Half) marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

1. Write short notes on:

- a) Cafeteria
- b) Sommelier
- c) Bar
- d) Kitchen Stewarding
- e) Linen Room
- f) Garrison Catering
- g) Sommelier
- h) ITDC
- i) Maître d'hôtel reception
- j) Hotel

2. Draw a neat and labelled layout of a pantry.
3. Write a note on room service.
4. Describe the job performed by a steward in a restaurant.
5. Write a note on personal hygiene of Food and Beverage service staff.
6. Discuss in brief the role of catering establishment in tourism industry.

7. Describe the interdepartmental relationship between Food and Beverage Service department and other departments.
8. Classify catering establishment with suitable examples of each. Explain in detail types of transport catering.
9. Explain the various types of Restaurant and their characteristics.

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Total No. of Pages : 02

Total No. of Questions : 09

BHMCT (Sem.-1)
HOUSEKEEPING-I

Subject Code : BH-113

M.Code : 14507

Date of Examination : 11-01-2025

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying 2½ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. Write short notes on:

- a) Floor Pantry
- b) Tarnish
- c) Seamstress
- d) Galvanizing
- e) Rodents
- f) Shellac
- g) Block Cleaning
- h) Surfactants
- i) Termites
- j) Floor Seals

SECTION-B

2. Explain common pests and their control methods.
3. List down the duties and responsibilities of Executive Housekeeper.
4. Explain the points you will consider while selection of cleaning agents.
5. Enlist and explain various ways in which metals can be protected.
6. Write down the step by step procedure of cleaning a Chandelier.

SECTION-C

7. Explain the qualities of a good Housekeeping Staff.
8. What are polishes? Explain the different types of polishes used in hotels.
9. Explain various cleaning principles followed by housekeeping staff.

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Total No. of Pages : 02

Total No. of Questions : 09

BHMCT (Sem.-1)
FOOD PRODUCTION-I

Subject Code : BH-109

M.Code : 14505

Date of Examination: 14-01-2025

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2\frac{1}{2}$ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. Write short notes on:

- a) Brat pans
- b) Plat du jour
- c) Dry milk solid
- d) Flaky texture
- e) Gluten
- f) Homogenisation
- g) Pairing
- h) Rolling-In
- i) Margarine
- j) Buttermilk

SECTION-B

2. Write a short note on types of wheats.
3. Classify cheese on the basis of their "Country of Origin".
4. List co-ordination required with Housekeeping & Front office.
5. Enumerate various uses of Cream.
6. Classify various raising agents with example.

SECTION-C

7. Draw a general layout of a commercial kitchen.
8. Draw, list and indicate use of five main kitchen equipments, also give safety precautions in handling the equipment's.
9. Give hierarchy of kitchen brigade in English, also mention its French equivalents.

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BHMCT (Sem.-1)
FRONT OFFICE-I

Subject Code : BH-115

M.Code : S14508

Date of Examination: 20-01-2025

Time : 3 Hrs.

Max. Marks : 30

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SECTION-A

1. Write short notes on:

- a) Check-in
- b) Resort
- c) Cashiers
- d) Reservation
- e) Bell Desk
- f) Walk-In
- g) Hubbard Formula
- h) Twin Room
- i) Chain Hotel
- j) Supplementary Accommodation

SECTION-B

2. Write short note on types of meal plans.
3. Explain different types of rooms.
4. Explain personality traits of front office personnel.
5. Write short note on types of discounted tariffs.
6. Explain the concept of guest cycle.

SECTION-C

7. Explain in detail the basis of charging room rents in a hotel.
8. Write a detailed note on star category hotels.
9. With the help of a neat layout, explain the various sections of front office department.

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Total No. of Questions : 09

Total No. of Pages : 03

BHMCT (Sem.-1)

ACCOUNTS-I

Subject Code : BH-105

M.Code : S14503

Date of Examination: 24-01-2025

Max. Marks : 30

Time : 3 Hrs.

INSTRUCTIONS TO CANDIDATES :

- SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
- SECTION-B contains FIVE questions carrying 2½ (Two and Half) marks each and students has to attempt any FOUR questions.
- SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. Write short notes on :

- Define 'accounting'.
- Explain capital.
- Explain Debtor.
- State the meaning of 'credit note'.
- Explain Goodwill.
- Meaning of Drawings.
- What is Liability?
- What are direct expenses?
- Explain Business Entity Concept.
- What do you mean by opening journal entries?

SECTION-B

- Briefly explain any five accounting concepts and conventions.
- Explain the different kinds of Cash book with their format.
- Difference between petty cash book & cash book.
- Explain the importance of accounting.
- State True or False :
 - Petty Cash book is called as subsidiary book and ledger account.
 - Discount allowed is loss.
 - Real account says debit the receiver credit the giver
 - Outstanding salary is liability
 - Every transaction has minimum two accounts.

SECTION-C

- Explain three types of accounts with examples. Give their respective rules of Journalizing the Transactions.
- Journalize the Following Transaction in the books of Mohit:

Date	Particulars	Amount(inRs.)
May 1	Ram started business with following item	
	Cash	200000
	Goods	250000
	Motor Car	50000
May 2	Deposited into bank	50000
May 3	Received a cheque from Vivek & deposited into bank	10000
May 8	Goods Purchased from Rahim	70000
May 11	Paid to Rahim in full settlement	69500
May 15	Loan given to Ramesh by cheque	50000
May 20	Purchased computer from HCL Computer	45000
May 23	Purchased furniture by paying cheque	25000
May 25	Paid by cheque telephone charges	7000
May 27	Goods taken by Mohit for personal Use	3000

9. Enter the following transactions in Triple column cash book of Hira lal & Sons

2020		Rs.
April 1	Cash in hand	900
3	Cash at bank	4500
7	Cash sales	4000
10	Purchased Goods & Issued Cheque	3500
13	Cash deposited into bank	2000
15	Received from Gupta	1680
	Discount allowed	20
18	Cash withdrawn for Personal use	2000
20	Paid to Ramesh Kumar in cash	3000
	Discount allowed by him	20
25	Deposited Cash into Bank	2000

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